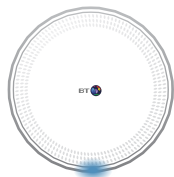


Whole Home Wi-Fi Quick Start Guide

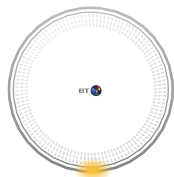
LED Status Help



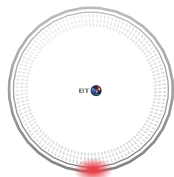
Disc Starting (Purple)
It takes approximately 60 seconds to fully turn on.



Connection Status (Blue)
Good Wi-Fi or Ethernet connection. All is working well.



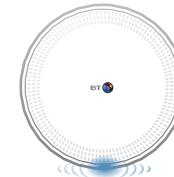
Connection Status (Orange)
Your disc is working okay, ideally try moving the disc closer to the disc connected to your hub/router.



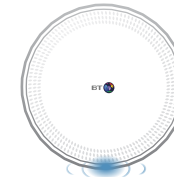
Connection Status (Red)
Your disc has no connection to the Whole Home network. Check the Ethernet connection between your hub/router. Try moving the disc closer to the disc connected to your hub/router. Or try restarting your Whole Home Wi-Fi.



Purple Flashing
Your disc firmware is updating. Do not turn off your disc during this time.



Blue Flashing Fast (flash every 1/2 seconds)
Disc connecting to the Whole Home network



Blue Flashing Slow (flash every 2 seconds)
This is WPS mode, press the WPS button on the device you wish to connect.

In this box you'll find:



3 Whole Home
Wi-Fi disc



3 Mains
power adapter



1 Ethernet
cable

Power consumption (per disc)	
In operation	7.09 Watts
Network standby	4.27 Watts
Off mode	0.07 Watts
Elapsed time before going into standby mode	18 Minutes



Find out more

- If you need more help, go to bt.com/wholehomewifi where you can view Frequently Asked Questions.
- If you cannot find the answer to your problem in the Frequently Asked Questions, then please call our free Helpline on **0808 100 6116***. Our dedicated advisors are more likely to be able to help you than the retailer where you made your purchase.

* Calls made from within the UK mainland network are free. Mobile and international call costs may vary.

General information

For information on safety instructions, technical information or setting up your Whole Home Wi-Fi system, please see the Frequently Asked Questions at bt.com/wholehomewifi

Guarantee

Your Whole Home Wi-Fi is guaranteed for a period of 2 years from the date of purchase. Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the Whole Home Wi-Fi any component thereof which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- the guarantee shall only apply to defects that occur within the 2 year guarantee period
- proof of purchase is required
- the equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents. This guarantee does not affect your statutory rights. To find out what to do if your Whole Home Wi-Fi is in or outside of the 2 year guarantee, please see the FAQ at bt.com/wholehomewifi

How to recycle your equipment



The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin. It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground. You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

Radio Equipment Directive Declaration of Conformity (For use in the UK & Ireland)

Hereby, British Telecommunications plc declares that the radio equipment type Whole Home Wi-Fi (088269, 091073) is in compliance with the Directive 2014/53/EU. The device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.

The full text of the EU declaration of conformity is available at the following internet address: bt.com/wholehomewifi.

Radio transmission information Frequency range 2401 – 2473MHz, Max power 99.77mW (19.99dBm) and Frequency range 5170 – 5250MHz, Max power 198.15mW (22.97dBm).

This product uses open source code available from bt.com/help/gplcode

AT	BE	BG	HR
CY	CZ	DK	EE
FI	FR	DE	EL
HU	IE	IT	LV
LT	LU	MT	NL
PL	PT	RO	SK
SI	ES	SE	UK



Please do **not** switch on your discs until instructed by the app.

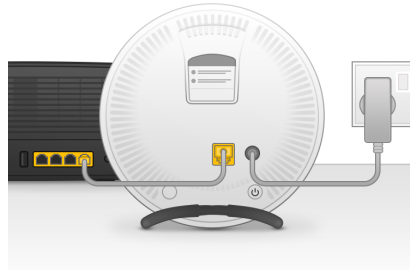
1. To download the app. Go to the app store for your device and search for "**Whole Home**"



Note: If you are downloading the app to an iPad but can't see it when you search, you may need to select the iPhone Only option at the top left of the screen.

Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play and the Google Play logo are trademarks of Google Inc.

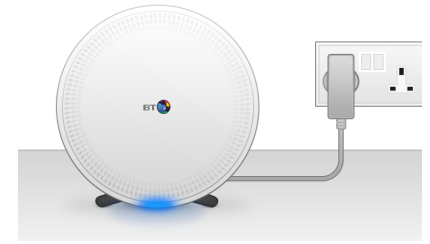
2. The first Whole Home Wi-Fi disc is connected to your hub / router with the Ethernet cable provided.



3. When the light turns solid blue follow the app steps to connect to it, enter the admin password and set its location name.



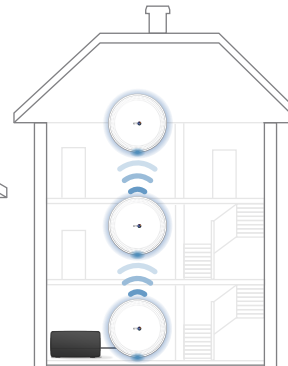
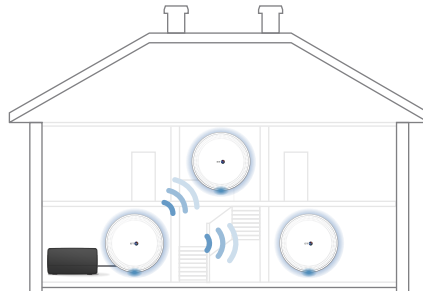
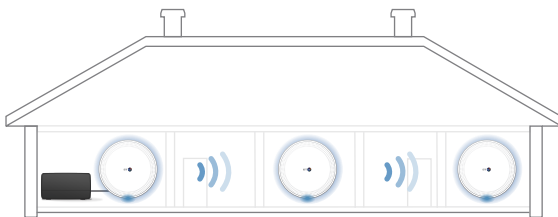
4. The app will then step you through installing the other discs.



Location Tips

Follow the app instructions to test and find the best locations for your other discs.

- a. Try to locate the disc between one of your existing discs and the area you want Wi-Fi coverage
- b. Follow the advice in the app's location checker to find the best position
- c. Here's some examples of how you might position the discs:



5. To ensure your devices always connect to your new Whole Home Wi-Fi network, follow the app instructions to "forget your old network".

