

Add-on Disc for Whole Home Wi-Fi

Quick Start Guide

LED Status Help



Disc Starting (Purple)
It takes approximately 60 seconds to fully turn on.



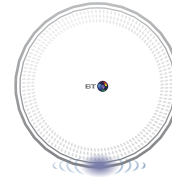
Connection Status (Blue)
Good Wi-Fi or Ethernet connection. All is working well.



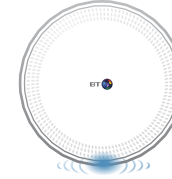
Connection Status (Orange)
Your disc is working okay, ideally try moving the disc closer to the disc connected to your hub/router.



Connection Status (Red)
Your disc has no connection to the Whole Home network. Check the Ethernet connection between your hub/router. Try moving the disc closer to the disc connected to your hub/router. Or try restarting your Whole Home Wi-Fi.



Purple Flashing
Your disc firmware is updating. Do not turn off your disc during this time.



Blue Flashing Fast (flash every 1/2 seconds)
Disc connecting to the Whole Home network



Blue Flashing Slow (flash every 2 seconds)
This is WPS mode, press the WPS button on the device you wish to connect.

In this box you'll find:



1 Whole Home Wi-Fi disc



1 Mains power adapter



1 Ethernet cable

Power consumption (per disc)	
In operation	7.09 Watts
Network standby	4.27 Watts
Off mode	0.07 Watts
Elapsed time before going into standby mode	18 Minutes



Find out more

- If you need more help, go to bt.com/wholehomewifi where you can view Frequently Asked Questions.
 - If you cannot find the answer to your problem in the Frequently Asked Questions, then please call our free Helpline on **0808 100 6116***. Our dedicated advisors are more likely to be able to help you than the retailer where you made your purchase.
- * Calls made from within the UK mainland network are free. Mobile and international call costs may vary.

General information

For information on safety instructions, technical information or setting up your Whole Home Wi-Fi system, please see the Frequently Asked Questions at bt.com/wholehomewifi

Guarantee

Your Whole Home Wi-Fi is guaranteed for a period of 2 years from the date of purchase. Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the Whole Home Wi-Fi or any component thereof which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- the guarantee shall only apply to defects that occur within the 2 year guarantee period
- proof of purchase is required
- the equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents. This guarantee does not affect your statutory rights. To find out what to do if your Whole Home Wi-Fi is in or outside of the 2 year guarantee, please see the FAQ at bt.com/wholehomewifi

How to recycle your equipment



The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin. It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.

You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

Radio Equipment Directive Declaration of Conformity (For use in the UK & Ireland)

Hereby, British Telecommunications plc declares that the radio equipment type Whole Home Wi-Fi (088269, 091073) is in compliance with the Directive 2014/53/EU. The device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.

The full text of the EU declaration of conformity is available at the following internet address: bt.com/wholehomewifi.

Radio transmission information Frequency range 2401 – 2473MHz, Max power 99.77mW (19.99dBm) and Frequency range 5170 – 5250MHz, Max power 198.15mW (22.97dBm).

This product uses open source code available from bt.com/help/gplcode



AT	BE	BG	HR
CY	CZ	DK	EE
FI	FR	DE	EL
HU	IE	IT	LV
LT	LU	MT	NL
PL	PT	RO	SK
SI	ES	SE	UK

Our app provides step by step instructions to install your Whole Home Wi-Fi add on disc.

1. To download the app. Go to the app store for your device and search for **"Whole Home"**



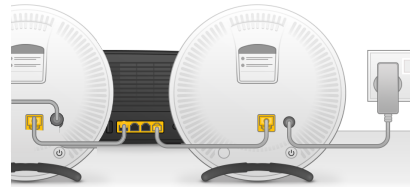
Note: If you are downloading the app to an iPad but can't see it when you search, you may need to select the iPhone Only option at the top left of the screen.

Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play and the Google Play logo are trademarks of Google Inc.

2. Make sure you have installed your previous Whole Home discs before adding this disc. The Whole Home Wi-Fi app provides easy set up instructions.

3. Within the app go to "Settings" then "Add Another Disc".

4. Plug one end of the Ethernet cable into your hub/router and the other end into the disc. **Note: Do not unplug your existing disc.**



5. Plug in the power supply unit, turn the disc on and wait for the purple light to stop flashing and turn solid blue.

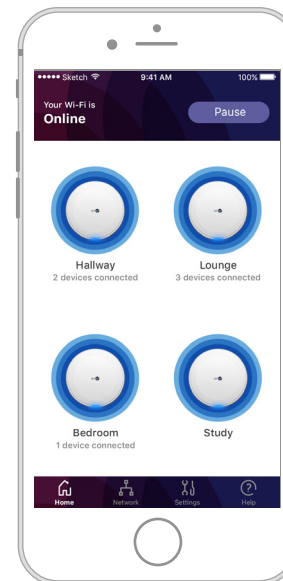
Please wait a further 15 seconds. If the LED turns purple again, don't worry your device is upgrading to the latest firmware. Wait for the LED to turn solid blue and then unplug.



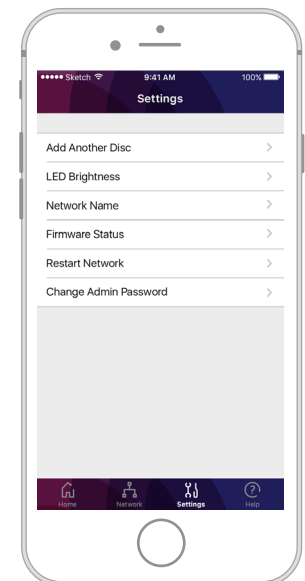
6. Your disc has now been configured with the same Wireless Network Name, Wireless Key / password and Admin password as your existing discs. You may wish to copy these details on to your new disc's wireless card:



8. Once installed, your new disc will be displayed on your app's home and network screens.



9. Repeat steps 3-8 per additional disc purchased.



7. Re locate disc to desired location. Follow the app instructions to find the best location for your new disc.

- a. Try to locate the disc between one of your existing discs and the area you want Wi-Fi coverage

- b. Follow the advice in the app's location checker to find the best position

- c. Here's some examples of how you might position the discs:

